Process for responding to complaints related to the accrediting standards of the Commission

Virginia Theological Seminary seeks to be in compliance with all the standards of the Association of Theological Schools. In the eventuality that any member of the community feels that we are not in compliance with the standards, an approach should be made to the Director of Human Resources and Institutional Effectiveness. The Director will then seek to resolve the complaint in a way that ensures the Seminary is observing the standards.

In the eventuality that there is no resolution, the person should put the issue in writing to the Dean and President and to the Chair of the Board of Trustees.

If the written response is insufficient in the view of the complainant, then the issue will be discussed by the Executive Committee of the Board for a final determination. Anyone at any time made contact the Association of Theological Schools and let them know of the complaint and the Seminary process.